

From: [Brennan, Carolyn](#)
To: ["Martin Chow"](#); ["Adrian Kemp"](#)
Cc: [Shaw, Alexa](#); [Coates, Sarea Coates](#); [Wanganeen, Sam](#); [Energy Council Secretariat](#)
Subject: FW: Improving access to consumer energy data [SEC=UNCLASSIFIED]
Date: Thursday, 22 March 2018 4:03:02 PM

Hi Martin and Adrian,

Did you already get this submission – I think it's no.2 according to my records...

Cheers,

Cally

From: Bjorn Sturmborg [mailto:bjorn@suntenants.com]

Sent: Monday, 12 March 2018 3:48 PM

To: Brennan, Carolyn

Cc: Shaw, Alexa ; Coates, Sarea Coates ; Wanganeen, Sam

Subject: Re: Improving access to consumer energy data [SEC=UNCLASSIFIED]

Hi Cally,

Thanks for getting in touch!

It is great to see the government engage with this important issue.

I only recently finished a submission to the NEG consultation process and now unfortunately do not have much time to dedicate with this consultation. I have made some short comments on a few questions below. I am happy for these to be published publicly.

I look forward to seeing this work progress. Please keep me posted.

Thanks.

1. Is the proposed objective for the consumer electricity data access scheme appropriate?

Yes, the proposed objective is broadly appropriate. The effective implementation of such an objective will be a major improvement over current arrangements.

6. Should AEMO or another agency be given responsibility for accrediting third parties?

AEMO seems like an appropriate authority to manage this responsibility.

8. What are the arguments for and against providing third party access to retail and/or network tariff data?

Providing access to electricity data will have overwhelmingly positive impacts, primarily by leading to greatly improved retail competition. The data will allow third parties to more easily provide energy concierge services that find customers the best energy plan, while it will simultaneously provide a fairer playing field for retailers to better assess their pricing options.

It is crucial that the data is available in as standardised a form as possible, and can be accessed very rapidly. This is critically important to enable third party providers to offer low cost services to customers, and to generally create a low barrier to entry for the new market players that will increase competition. As customers have a low interest in electricity pricing, third party services will only be successful if they are quick, cheap and easy.

Fair access to standardised data will only become more important as tariffs become

increasingly complex.

Kind Regards,
Bjorn

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We wish to acknowledge the traditional custodians of the land on which we live. Their sovereignty was never ceded.

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On 8 March 2018 at 17:13, Brennan, Carolyn <cally.brennan@environment.gov.au>

wrote:

Hi Bjorn,

I was given your email from John McKibbin who suggested you might be interested in a project our department is running at the moment.

The project is looking at ways to improve access to consumer energy data to authorised third party service providers like yourselves.

HoustonKemp have written a consultation paper and we are seeking submissions from interested groups and would love to hear from you if you have time to make a submission. Note that we will accept submissions in any format, so an email will suffice if you're pushed for time. Please be aware however that all submissions will be published unless you indicate otherwise.

The consultation paper can be accessed here:

<http://www.coagenergycouncil.gov.au/publications/call-submissions-facilitating-access-consumer-energy-data>

Submissions close on Monday 26 March. We hope you will be able to provide a submission. If you have any questions, please don't hesitate to get in touch.

Kind regards,

Cally

Dr Cally Brennan

National Energy Productivity Plan – Energy Data and Consumer Analysis

Energy Productivity Branch | Energy Division

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The Department acknowledges the traditional owners of country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to their elders both past and present.